



CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD

# CITY NEWS

AREA SOUTH EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

March 2021 / ISSUE 55

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City nurse among first to receive Covid vaccine



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City and partners scoop top waste awards



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Play your part and help stop sewer blockages



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Pop-up home showcases superb energy efficiency



## AREA SOUTH



**Get to the point:** Green Point Park is one of the City's most popular natural attractions, and most of the park's amenities are open again. Picnics are permitted, and the tot-lot, experiential garden, trim park, dog off-leash area as well as play and fitness equipment have also reopened.

## Invasive water hyacinth removed

Water hyacinth is an aggressive plant invader that has the potential to quickly spread and entirely cover waterways and water bodies. If allowed to do so, the plants can cause untold damage, choking the river system and even making recreational activities impossible.

For these reasons, the City takes care to monitor all its water bodies for the appearance of this invasive plant.

Pockets of water hyacinth were found in the upstream portion of the Big Lotus river system, which posed a threat of invasion into Zeekoevlei.

The plants were treated with a herbicide designed to curb reproduction and minimise the threat of invasion. The process was successful, and the hyacinths were killed and removed from the water.

Efforts to identify and remove this invasive species continue, and the City appreciates the help of residents and visitors in ensuring the early identification of water hyacinth.

# More relief for those in need

The City's comprehensive indigent relief policy has been extended, and is supported by an increased budget of R3,3 billion.

The City offers many of its economically vulnerable citizens various forms of financial support through a comprehensive indigent relief policy, for which the budget has been increased to R3,3 billion.

Other forms of relief include a rebate system for pensioners, and Covid-19 assistance in the form of payment arrangements and lower qualifying income thresholds, to ensure that more people can access support during the pandemic.

Currently, more than 40% of Cape Town's residences benefit from some level of rates and services relief, including one or more of the following:

- 100% refuse removal rebate
- 10,5 kℓ free water
- 7,35 kℓ free sanitation
- 60 kWh free electricity (if consumption is less than 250 kWh)

- 25 kWh free electricity (if consumption is between 250 and 450 kWh)
- Subsidised rent for Council units according to the tenant's income level

These support and relief programmes have helped the City achieve a 97% payment ratio, which indicates that most ratepayers are able to pay their municipal accounts.

Those who can't are encouraged to speak to a consultant at a customer care office and find out whether they qualify for support through one of the City's relief programmes.

## Don't ignore Covid-19.

### Protect yourself and others

Keep your distance. Wear a mask.

Wash your hands frequently.

Avoid touching your face.

Cough or sneeze with care, and safely dispose of the tissue.

To apply for relief, go to the City Connect portal at [www.capetown.gov.za](http://www.capetown.gov.za). Follow the links "City Connect" > "Apply" > "Financial relief and rebates".

Residents can also visit one of the City's 48 walk-in facilities. These are at Athlone, Belhar, Bellville, Bellville South, Bonteheuwel, Brackenfell, Cape Town Civic Centre, Claremont, Delft, Durbanville, Fezeka, Fish Hoek, Goodwood, Kraaifontein, Kuils River, Langa, Lansdowne and Lansdowne Corner, Lentegeur, Liberty Promenade Mall, Mitchells Plain, Macassar, Makhaza, Masi-bambani (Harare), Media24 (city centre), Melton Rose, Milnerton, Milpark, Mowbray, Nyanga, Omni Forum (Kuils River), Parow, Pinelands, Plumstead, Resource Centre (Khayelitsha), Rocklands, Site B, Somerset West, Stocks and Stocks (Khayelitsha), Strand, Strandfontein, Table Bay Mall, Weltevreden Valley (Mitchells Plain), Wesfleur, West Street (Grassy Park) and Westridge.

## Upgraded Mitchells Plain netball facility

The netball courts at the Stephen Reagan sports complex in Mitchells Plain are very popular among local sporting enthusiasts. The facility is well used for netball practice and matches, and this regular usage had taken its toll.

After local clubs highlighted the need for an upgrade, the City responded with a major refresh in partnership with Province's Department of Cultural Affairs and Sport.

In February, the upgraded facility was officially opened at a ceremony attended by community members and representatives from the City, Province and Western Cape Netball.

The upgrade, which was completed at a total cost of almost R1,1 million, gives netball teams in the area access to two new prefab changing rooms and an additional ablution block.

The upgrade of key facilities is a critical component of the City's sports development commitment. Good-quality facilities allow for quality practice sessions and create opportunities for talented young sportspeople to hone their skills.

The upgrade of netball facilities is especially important in light of the upcoming 2023 Netball World Cup, which will be hosted in Cape Town.



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## KORTLIKS

Die Stad bied 'n groot aantal ekonomies kwesbare inwoners verskeie vorme van finansiële bystand deur 'n omvattende deernisbeleid, waarvoor die begroting tot R3,3 miljard verhoog is.

Meer as 40% van die Moederstad se huishoudings vind baat by die een of ander vorm van bystand met belasting en diensgeld.

Inwoners kan om bystand aansoek doen via die City Connect-portal op [www.capetown.gov.za](http://www.capetown.gov.za). Volg die skakels "City Connect" > "Apply" > "Financial relief and rebates". So nie, kan inwoners ook een

van die Stad se 48 instapfasiliteite besoek.

Die netbalbane by die Stephen Reagan-sportkompleks in Mitchells Plain is teen 'n algehele koste van bykans R1,1 miljoen opgeknep. Die opknapping is veral belangrik in die lig van die Wêreldbekernetbaltoernooi wat in 2023 in Kaapstad aangebied sal word.

Die waterhiasint, 'n aggressiewe indringerplant wat soos blits deur waterweë kan versprei, is in die Groot Lotusrivier-stelsel ontdek. Dit is met 'n onkruidodder behandeling en verwyder.

## KHAWUNDIBALISELE

ISixeko sinika uninzi lwabemi baso abasengxakini ngokoqoqosho iintlobo ezahlukeneyo zenkxaso yezimali oko sikwenza ngomgaqo-nkqubo waso obanzi wokunceda abo bahluphekayo – olo uhlalo lwabiwo-mali lwawo lonyuswe lwayokutsho kwi-R3,3 yeebhiliyoni. Zingaphezulu kwama-40% iindawo zokuhlala zaseKapa ezixhamlayo kwinqanaba elithile leentlawulo zobuhlali kunye nakwiinkonzo zoncendo.

Abahlali banokufaka izicelo zoncendo ngephothali ye 'City Connect' kwiwebhusayithi yeSixeko ku-[www.capetown.gov.za](http://www.capetown.gov.za). Yiya ku-City Connect > Faka

isicelo > Uncedo kunye nezaphulelo zemali. Abahlali banokutyelela kananjalo amaziko eemfuno ekunikuyi-wa kuwo angama-48 eSixeko.

Alungisiwe amabala ebhola yomnyazi eStephen Reagan Sports Complex eMitchells Plain ngendleko ziphelele ezibalelwa phaya kwi-R1,1 yesigidi.

IWater hyacinth, istyalo esingenelela ngamandla esinako ukunaba ngokukhawuleza size sogqume iindlela ezihamba amanzi, sifunyenwe kwindlela yoMlambo iGroot Lotus. Ifakwe izibulali khula yaze yasuswa.

Making progress possible. Together.





**Shot left!** Sister Nombini Ndzishe gets her jab from Sister Milanie Bennett of the Khayelitsha district hospital.

City nurse among first for Covid jab

A City nurse was one of the first people in the country to receive the Covid-19 vaccine. Sister Nombini Ndzishe, a health professional with 23 years' experience, and the HIV/TB programme manager at Luvuyo clinic in Khayelitsha, says she didn't hesitate when she was offered the opportunity.

The City is working with provincial and national health authorities to ensure a smooth and effective roll-out once more vaccines become available.

**City's Covid-19 team honoured**

The City's Covid-19 Crisis Coordinating Team was recently awarded the Apolitical Global Public Service Team of 2020 award in the category "Covid-19 Rapid Responders". The award formed part of the Apolitical Public Service Awards, which recognise and celebrate innovative public service teams globally.

Based on votes from peers in administrations across the world, the City was recognised for its effective data-driven approach to developing its Covid-19 response programme.

Contacting the City Ombudsman

Residents can now send an SMS (no more than 160 characters) to 44781 (standard rates apply) or a "Please call me" (free of charge) for information on how to lodge a complaint. The Ombud's Office should respond to an SMS query within two working days.

You can also send an e-mail to [ombudsdirect@capetown.gov.za](mailto:ombudsdirect@capetown.gov.za), call 021 400 1701/9441 between 10:00 and 14:30, Monday to Friday (except public holidays), fax your complaint forms to 021 400 5952, or post them to The Ombudsman, Third floor, Tower Block, Cape Town Civic Centre, 12 Hert-zog Boulevard, Cape Town 8001.

• For more information, please visit: <http://www.capetown.gov.za> and search for "Ombud".

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CityNews is distributed as an insert to a number of community papers and is also available at City libraries.

E-mail: [citynews@capetown.gov.za](mailto:citynews@capetown.gov.za)  
Fax: 021 400 1260  
Postal: PO Box 298, Cape Town 8000



By supporting one another, we are going for growth

It has been just over a year since the global Covid-19 pandemic changed all our lives. The past year has made heavy demands. Having journeyed this path together, we all understand the challenges we have experienced and overcome.

I want to applaud our residents for their continued kindness to one another, and their resilience. Knowing that every one of us is experiencing our own pressures, I commend you for supporting your fellow citizens in their time of greatest need.

In addition to your efforts, the City too has worked tirelessly to assist those in need. We have supported more than 260 soup kitchens across the metro, distributed thousands of food parcels and

A message from the Executive Mayor, Dan Plato

Covid-19 hygiene care packs, as well as partnered on initiatives aimed at ensuring food security.

The City is doing everything it can to support residents and work with Province and National Government in limiting the spread of the virus, rolling out vaccinations provided by national government, and continuing to provide much-needed services.

Despite the restrictions of a national lockdown, the City has, through working with

our strategic business partners, managed to create more than 7 600 jobs. The fact that we were able to attract R11 billion in investment between January and December 2020, a year like no other, is something I am particularly proud of.

**The lowest unemployment**

The fact that more private-sector employment opportunities were created is confirmed in Stats SA's quarterly labour force survey, which shows that Cape Town continues to have the lowest unemployment levels in the country.

In March, the City's newly launched mobile business help desk started taking its services directly to businesses in your neighbourhood to support entrepreneurs and the growth and recovery of our vital small,

medium and micro-sized enterprises (SMMEs). The City is focused on recovery and rebuilding, and continues to help create an environment where economic opportunities can thrive.

We have not yet seen the end of the pandemic. This means we must continue being respectful of others and wear a mask, wash our hands regularly, and maintain a safe social distance where needed.

Our lives and livelihoods depend on our commitment to doing this, and I thank you for cooperating.

Through this strength of spirit, I am confident that we will emerge from this period with more hope, solidarity, and kindness to one another.

- Executive Mayor Dan Plato

Beware fake officials and RFQs

Scams are on the rise. Be very careful about letting people who claim to be City officials into your home.

**Fake City Electricity officials**

There have been increasing reports of fraudsters posing as City Electricity officials to gain access to residents' homes - especially the elderly - to steal from them.

The criminals typically dress in municipal clothing, carry fake identification, and claim to be checking electricity infrastructure.

The City does not send employees door-to-door to check residents' electricity meters or other infrastructure without an appointment. Residents should not open their homes to anyone who has not made an advance appointment, and who cannot show a City-issued identification card and a work order with the residence's address.

law enforcement agencies, the City's fraud hotline on 0800 323 130, or to SAPS.

**Don't fall for a fake RFQ**

Some of the City's registered suppliers have been receiving fake request-for-quotation (RFQ) e-mails from scammers pretending to represent the City.

In most instances, these e-mails include an attachment with City branding and appear to come from e-mail accounts linked to City employees.

Some tell-tale signs that City suppliers should look out for are incorrect procurement templates, unfamiliar telephone numbers and contact details of City officials, as well as strange reference numbers.

If you receive any such e-mails, please report these for investigation to [Supplier.Management@capetown.gov.za](mailto:Supplier.Management@capetown.gov.za).

All official City RFQs are uploaded to the City's procurement portal, with the exception of urgent requests relating to Covid-19 or other emergencies.

If you are uncertain, e-mail [Eprocurement.rfq@capetown.gov.za](mailto:Eprocurement.rfq@capetown.gov.za) or contact [Supplier.Management@capetown.gov.za](mailto:Supplier.Management@capetown.gov.za).

**How to check if a City ID card is genuine**

Official City identification cards clearly display the City of Cape Town logo, the name and surname of the staff member or contractor, and an ID photo. If in doubt, please contact the City call centre on 0860 103 089 to confirm that work is being carried out in your area and verify the identity of the person requesting access.

Report suspicious behaviour to the City's



**PET shop:** Plastic recyclables can be exchanged for dry foodstuffs, stationery and other goods at the City's trial mobile "swop shop".

City and partners take top waste awards

The City is proud to have taken top honours in the "Local Authority Recycling Initiative" category at the PETCO (PET Recycling Company) awards in March.

The PETCO awards recognise excellence in reuse, recycling and waste minimisation in the PET (polyethylene terephthalate) plastic industry.

Partnerships with various organisations form a key part of the City's drive to minimise waste. The following are some of the initiatives and services highlighted in the City's award nomination:

- The mobile "swop shop" trial where residents can bring recyclables to exchange for items such as dry foods stationery and clothing.
- Materials recovery facilities (MRFs). The Kraaifontein MRF is staffed by City partners who sort clean recyclables collected from around 50 000 households. More MRFs are planned.
- 27 City waste drop-off sites where residents can drop their recyclables, which are then sorted and sold by SMME partners

Keep using water carefully. It's precious.

Thanks to the water-saving efforts of the majority of residents, the levels of the dams that supply Cape Town are good.

However, the Western Cape remains a water-scarce region vulnerable to drought. Protect our water resources by following water-wise guidelines.

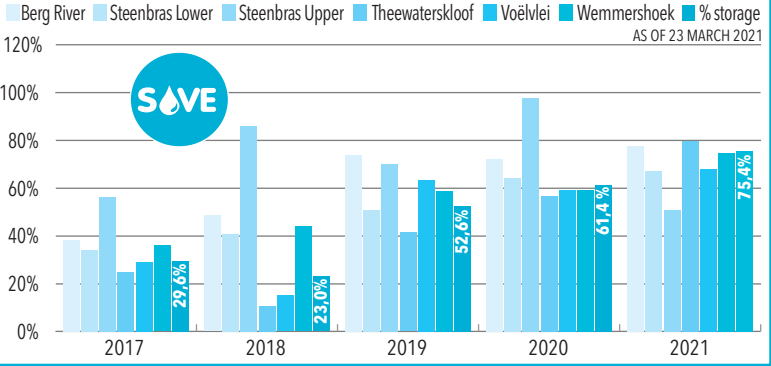
It is essential that we all continue to do our part to conserve and protect this precious and scarce resource.

Residents and businesses are reminded that the permanent regulations contained in the Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- The regulations can be accessed at [www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater) or [www.capetown.gov.za/waterregulations](http://www.capetown.gov.za/waterregulations).

Dam levels - individual dams and total storage - by year



KORTLIKS

Uitvoerende burgemeester Dan Plato loof inwoners vir hulle goeie gedrag teenoor mekaar, en hulle veerkragtheid.

Benewens inwoners se eie pogings, werk die Stad ook hard om diegene in nood by te staan. Die munisipaliteit ondersteun onder andere meer as 260 sokkombuise en versprei duisende kospakkies en Covid-19-higiënpakke.

Al hoe meer gevalle word aangemeld van bedrieërs wat hulle as elektrisiteits-amptenare van die Stad voordoen om toegang tot inwoners se huise te verkry en hulle te besteel. Die Stad sal nie sy werknemers sonder 'n afspraak van deur

tot deur stuur om inwoners se kragmeters of ander infrastruktuur na te gaan nie. Moenie enigeen inlaat wat nie 'n identifikasiekaart van die Stad en 'n amptelike werkopdrag met die adres van die woning kan toon nie. Indien jy twyfel, kontak die Stad se inbelsentrum by 0860 103 089.

Die Stad het in Maart met die louere weggestap in die kategorie vir herwinningsinisiatiewe deur plaaslike owerhede by die prysuitdeling van PETCO (PET Recycling Company). Die geleentheid erken uitnemendheid op die gebied van hergebruik, herwinning en afvalbeperking in die plastiekbedryf.

KHAWUNDIBALISELE

USodolophu weSigqeba uDan Plato ubothulela umnqwazi abahlali ngokubonisa umoya wobubele nokomelela kwabanye.

Ukongeza kwiinzame zenu, sisebenza nzima iSixeko ukunceda abo basengxakini, sixhasa ngaphezulu kwama-260 amakhitshi esuphu, sikhupha amawaka eziqhuma zokutya kunye neepakethe zokhathalelo lococeko lwe-Covid-19, kwaye siqinisekisa ukufumaneka kokutya.

ISixeko asithumeli basebenzi ukuba bangene umnyango nomnyango bekhangelwa iimitha zombane zabahlali okanye ezinye izakhiwo kungakhange kuhlelwe xesha. Abahlali mabangavuleli

nabani na amakhaya abo abangavezi amakhadi okuzazisa akhutshwe siSixeko kunye nomyalelo wokusebenza onedilesi yomhlali. Ukuba uyathandabuza, qhagamshelana neZiko lemiNxeba leSixeko ku-0860 103 089.

ISixeko siphume phambili kudidi lwePhulo loKwenza okuTsha ngobuGoxo obuDala likaGunyaziwe weNgingqi kumawonga e-PETCO (PET Recycling Company) ngo-Matshi. Amawonga anakana ukugqwesa ekusetyenzisweni kwakhona, ukwenza okutsha ngobugoxo obudala kunye nokuncitshiswa kwenkunkuma kwishishini leeplastiki.



## Super solar feed-in tariffs

The City has implemented a generous feed-in tariff for solar photovoltaic (PV) systems. Customers with these small-scale embedded generation (SSEG) systems will receive this when they feed their excess power into the grid.

The City's feed-in tariff, at 73c/kWh, is one of the highest in the country and has been designed to encourage the installation of SSEGs. The tariff will apply until 30 June 2022.

The feed-in tariff only applies to net consumers of electricity over a rolling 12-month period. This means a household with an SSEG system must still consume more electricity from the network than what they put back into it over the year.

The feed-in tariff then offsets their electricity usage with the excess power that is fed back into the City's grid, reducing their electricity bill.

All solar PV systems in Cape Town must be registered with the City. This is necessary to qualify for the feed-in tariff, but is also a safety and legal requirement, as the City needs to know where a system is connected and live to ensure the safety of staff when working on the network.

- For more information, please visit [www.capetown.gov.za/solarPV](http://www.capetown.gov.za/solarPV).



## Smart Cape skills

The Smart Cape cadet skills development programme is providing Cape Town's Expanded Public Works Programme (EPWP) workers with digital literacy skills.

In February, the City trained 73 participants, all of whom are now certified in basic computer literacy. The Smart Cape "graduates" have been employed by the City through the EPWP and will be stationed at City libraries to help residents with Smart-Cape services.

The Smart Cape cadets, who are aged between 18 and 35 and have matric certificates, hail from across the metro. The latest group represents Mfuleni, Macassar, Sir Lowry's Pass Village, Atlantis, Delft and Dunoon.

# Help stop sewer blockages

Sewer blockages and overflows are a massive problem. The majority are due to illegal dumping into the system. Here's what you can do ...



**Diep-ly disturbing:** The City and Province are working on 50 actions to reduce pollution levels in the Diep river catchment. These include a R2,2 billion upgrade to the Potsdam wastewater treatment works, an extensive upgrade to the Montague Gardens bulk sewer, and stormwater-to-sewer diversions for Dunoon and Doornbach to address the impact of unlawful land occupations. Every one of Cape Town's six critical catchments – each of unique environmental importance – suffers from high pollution levels.

Tyres, old clothes, shoes, builder's rubble, rags, newspaper, nappies, feminine hygiene products, condoms, wet wipes, animal carcasses, food waste and hardened cooking fats.

These are just some of the items that the City's Water and Sanitation teams have to contend with daily as they do their essential work of clearing Cape Town's sewer system.

As a result of the illegal dumping of these and other items into the sewers, the City has to deal with an average of 300 sewer overflows every day.

In 2020, that translated into approximately 122 000 sewer blockages across Cape Town, requiring expenditure of around R350 million. Approximately 75% of these cases were the result of misuse of the system.

Sewer overflows are not only unpleasant – especially for the staff who have to clear them – but are a major public health issue and disease agent.

Overflows also tend to end up in the stormwater system and, thus, in waterways and the sea. Many wetlands in Cape Town, such as the Diep river estuary pictured above, are already under severe strain because of this pollution burden.

### How you can help

The City urges residents to help reduce sewer blockages by ensuring the following:

- Only human waste, toilet paper, and cleaning detergent are to be flushed down the toilet. All other waste, including fats and cooking oils, must be disposed of via the appropriate solid waste services

provided by the City. Fats and oils build up inside sewers and attract rags, hair, paper, plastics and other debris, and are very difficult to clean out.

- Manholes – both on sewer and stormwater systems – must never be used for dumping or waste disposal.
- Water from rain gutters and downpipes, as well as surface water runoff on their property, flows into storm drains and not into the sewers.

Please report sewer blockages, providing a street address, via:

- the City's call centre on 0860 103 089;
- [www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests);
- [water@capetown.gov.za](mailto:water@capetown.gov.za);
- SMS to 31373 (maximum 160 characters, standard rates apply);
- City walk-in centres (see list on page 1).

## Online payment options for Council tenants

The City urges tenants living in its properties to use the convenient online options to pay their monthly rentals on time, or to settle any arrears that they may have built up.

There are 39 000 registered tenants in City-owned rental units, and regular, on-time rent payments enable the City to maintain and upgrade these properties.

Tenants who are unable to pay online can visit their nearest City office to make payment. Do call ahead and make an appointment, and also observe all Covid-19 safety protocols, including wearing a mask.

For account and City rental payments please use these channels:

- Online: [www.easypay.co.za](http://www.easypay.co.za) or [www.powertime.co.za](http://www.powertime.co.za)
- EFT: Add the City as a bank-listed beneficiary. Use your municipal account number as reference.
- ATM: Contact your bank to add the City as an ATM beneficiary.
- Retailers: Shoprite, Checkers, USave, Pick n Pay, PEP, Ackermans, Lewis, Top It Up, Woolworths and selected Spar shops

## Getting copies of building plans

Property owners often need to obtain copies of the latest approved building plans for their property, whether to make renovations, extend or alter the building, or confirm its compliance with the relevant laws when selling it.

Approved building plans are held by the City. You can obtain a copy by visiting [www.capetown.gov.za](http://www.capetown.gov.za) and searching for "Copies of approved plans", which will give you the steps to follow and the application form.

Submit the form and the required documentation to your nearest Development Management district office, details for which can also be found on the City's website. Fees range between R140 and R300, depending on the size of the building.

Copies of plans will only be provided to registered property owners or their appointed architects or draughtspersons.

Where the City does not have a record of a specific building plan, it is the responsibility of the property owner to have plans drawn of the built structures on the property and provide these to the City.

## Top project award

The City recently received the 2020 South African Project Management Office (PMO) of the Year award at the annual South African PMO Awards.

The City's Corporate Project, Programme and Portfolio Management Department (C3PM), established in 2011, has been recognised as the top project management office in South Africa and is the first public-sector entity to win this award.

The municipality is now in the running for international recognition at the 2021 Global PMO Awards later this year. C3PM will represent South Africa and compete with over 300 contestants from 110 countries.

## About running a business from home

The Covid-19 pandemic is having a huge impact on Cape Town's businesses and the job market, so many residents are exploring alternatives such as working or running a business from home.

Residents considering this should have a clear understanding of their property rights and the zoning conditions for operating a business from home.

Every property in Cape Town is subject to a set of regulations governing development on that property. Each land unit also has a zoning, which prescribes what land use is allowed.

Before starting home businesses, residents should consult the City's zoning map (<https://citymaps.capetown.gov.za/>

EGISViewer/) to obtain their property's zoning, and then check with their local Development Management office (search for them at [www.capetown.gov.za](http://www.capetown.gov.za)) to find out which land uses and development rules apply to their property.

In some areas, residents may run a small home industry, professional practice or occupation from a property zoned "single residential" without City approval.

However, the business must still comply with restrictions relating to size limitations, potential nuisance to neighbours, and the impact on the environment. Details of these requirements are available from the City's eight Development Management offices.

## KORTLIKS

Die Stad kry daagliks met gemiddeld 300 riooloorlope te doen. In 2020 alleen moes die munisipaliteit ongeveer 122 000 rioolverstopings deur die hele Kaapstad hanteer, wat sowat R350 miljoen gekos het. Ongeveer 75% van hierdie gevalle was te wyte aan misbruik van die rioolstelsel.

Die riooloorloop beland boonop dikwels in die stormwaterstelsel, en dus in ons waterweë en die see.

Onthou asseblief dat slegs menslike afval, toiletpapier en skoonmaakmiddels in die toilet afgespoel moet word. Alle ander afval, waaronder vet en kookolie, moet deur die gepaste vasteafvaldienste weggegooi word.

Die Stad moedig diegene in sy huureiendomme aan om van die beskikbare gerieflike aanlyn betaal-

metodes gebruik te maak om hulle maandelikse huur of enige agterstallige geld te betaal.

Eiendomseienaars kan op die Stad se webtuiste om afskrifte van die jongste goedgekeurde bouplanne vir hulle geboue aansoek doen. Die webtuiste bied ook inligting oor of die sonering en ontwikkelingsregte van 'n eiendom 'n tuisonderneming toelaat.

Die Stad het 'n ruim invoertarif vir fotovoltaiëse sonkragstelsels ingestel om die installering van klein-skaalse gekoppelde opwekkingstelsels aan te moedig.

Die Smart Cape-kadetprogram rus werkers in die uitgebreide openbarewerkeprogram met digitale gelettertheidsvaardighede toe. Die "gegradueerdes" sal by Stadsbiblioteke geplaas word om inwoners met Smart Cape-dienste by te staan.

## KHAWUNDIBALISELE

ISixeko kuye kwafuneka sijongane neavareji yama-300 yokuphuphuma kwemibhobho yogutyulo yonke imihla. Ngo-2020, okuthetha ukuba malunga ne-122 000 yokuvala kwemibhobho yogutyulo kwiKapa lonke, okuye kwafuna inkcitho ephaya kuma-R350 ezigidi. Malunga nama-75% ezi meko zingenxa yokusetyenziswa kakubi kwemibhobho yogutyulo.

Ncedani niqaphele ukuba lilindle lomntu, iphepha lendlu yangasese, kunye nesibulala ntsholongwane kuphela ezigungxulwa kwindlu yangasese. Yonke enye inkunkuma, kuquka amafutha neeoyile zokupheka, kufuneka ilahlwe ngeenkonzo ezifanelekileyo zokulahla inkunkuma eqinileyo.

ISixeko sibongoza abahlali abahlala kwiipropati zaso ukuba basebenzise ukhetho olulula lweintanethi

ukuhlawula imali yabo yengqesho yenyanga, okanye ukuhlawula nayiphi na imali abayibambayo.

Abanini peepropati banokufumana iikopi zezicwangciso zokwakha ezivunyiweyo zamva ekwakheni kwabo ngokufaka izicelo oko bekwenza ngewebhusayithi yeSixeko, apho banokufumanisa kananjalo ukuba ingaba amalungelo endawo nawophuhliso kwipropati ayalivumela na isishini lasekhaya ukuba liqhutyelwe apho.

Inkqubo yophuhliso lwezakhono yeSmartCape Cadet inika abasebenzi beNkqubo eyaNdisiweyo kaRhulumente kweMisebenzi izakhono zolwazi lokufunda nokubhala zedijithali. Abo 'sebeophumelele' beSmartCape baza kubekwa kumathala eencwadi eSixeko ukunceda abahlali ngeenkonzo zeSmartCape.





Report street-light theft

Theft and vandalism remain a significant challenge for the City, particularly where these actions destroy vital electricity infrastructure.

The most recent incident took place in Strandfontein Road, Mitchells Plain, where streetlights worth R600 000 were stolen. Given that these light poles are over 11 metres tall, this crime was well planned.

More than 100 individual streetlights have been damaged or stolen along this stretch of road alone, costing the City R4,6 million and severely affecting road users' safety.

The City offers a reward of R5 000 to anyone who provides information that leads to the arrest of persons who steal City property.

Anonymous tip-offs can be made by calling the City's Public Emergency Contact Centre on 112 from a cell-phone (toll-free), 107 from a landline, or 021 480 7700.

Painting a climate picture

Rising sea levels are a risk. A mural at Fish Hoek shows why.

The facade of the law enforcement building at Fish Hoek Beach is being transformed into an environmental message about the risk of sea-level rise, and what City residents can do to prevent it.

The City approved a community-led and funded project that will see local artists and community members painting a mural that will wrap around several walls of the building, depicting the local landscape and the effect of the advancing sea level on people.

A QR code will be included on the mural, and residents can use their mobile devices to access information about climate change and sea-level concerns on the City's website.

The mural project is a response to concerns about a lack of awareness of the link between climate change and sea levels. The City's Climate Change Adaptation Strategy identifies rising sea levels and storm surges as potential risks for sections of Cape Town's 300 km coastline, but few Capetonians are aware of these perils.

The mural will illustrate the potential impact of rising sea levels by depicting projected sea-level rise scenarios over a person's lifespan if climate change is not addressed. The popularity of Fish Hoek beach made the beach law enforcement building an ideal location for the mural.



Raising awareness of risk: Local artists and community members painting a mural on the Fish Hoek beach law enforcement building to illustrate the impact of rising sea levels.

A clean, totally green home

A recent collaboration between the City's Sustainable Energy Markets Department and the Green Building Council of South Africa gave Capetonians an opportunity to explore a truly environmentally friendly home.

The My Clean Green Home pop-up exhibit at Green Point Park showed visitors what life could be like in an energy-efficient home, made largely of recycled materials.

It was designed by Team Mahali, a group of graduates and young professionals, as part of the City's Cape Town Future Energy Festival.

• You can take a virtual walk-through at <https://www.capetownfutureenergyfestival.co.za/mycleangreenhome>.



Social housing plans for city

The City is currently driving the construction of over 2 000 affordable housing opportunities in and near urban centres across the metro.

Several well-located projects are set to achieve major milestones this year. These include the developments at Pine Road, which is due to break ground; Dillon Lane, which is at development application stage, and the Salt River market, which is now months away from handover to a social housing developer.

The Newmarket Street site, which is projected to yield 444 units, is also in the pipeline for social housing.

The innovative Conradie Better Living Model development in Pinelands will provide 3 600 units.

New, safer Eisleben Road crossing

The City has installed a signalised pedestrian crossing with detection on New Eisleben Road next to Imbasa Primary School in Crossroads. A universally accessible sidewalk and carriage-way crossing have also been added.

The project addresses the lack of crossing facilities. Some motorists using this route to travel between Nyanga and Crossroads had disregarded the intersection at Sonwabile Drive and failed to yield to pedestrians.

Mayor and JP Smith join Wynberg neighbourhood watch

Executive Mayor Dan Plato and Ald JP Smith, Mayoral Committee member for safety and security, recently joined the Wynberg East neighbourhood watch (NHW) for an evening patrol.

The initiative formed part of the Mayor's commitment to joining neighbourhood watches across town to acknowledge their important crime prevention activities and provide additional support where needed.

The evening's patrol activities focused on identifying problem buildings and



drug dens, policing mask-wearing by the public while outdoors, and establishing overall safety visibility.

Wynberg is one of the 23 precincts in the city undergoing renewal, with various initiatives currently under-way. The Wynberg NHW is playing a key part in ensuring that these renewal efforts are supported by community involvement in driving down crime in the suburb.

The number of neighbourhood watch groups active around Cape Town has grown steadily in recent years, and these community groups have become a key part of crime prevention in communities metro-wide.

KORTLIKS

Plaaslike kunstenaars en gemeenskapslede het 'n muurskildery by die wetstoepassingsgebou op Vishoekstrand geskep om die aandag op die kwessie van stygende seevlakke te vestig.

Volgens die Stad se strategie vir aanpassing by klimaatverandering is stygende seevlakke en stormstuwings moontlike risiko's vir gedeeltes van Kaapstad se 300 km lange kuslyn, maar min Kapenaars is bewus van hierdie gevare.

Uitvoerende burgemeester Dan Plato en raadsheer JP Smith, burgemeesterskomiteelid vir veiligheid en sekuriteit, het hulle onlangs vir 'n aandpatrollie by die Wynberg Oos-buurtweg aangesluit.

Straatligte ter waarde van R600 000 is in Strand-

fonteinweg, Mitchells Plain, gesteel. Meer as 100 individuele straatligte is op dié stuk pad alleen beskuldig of gesteel, wat die Stad R4,6 miljoen kos en 'n ernstige impak op padgebruikers se veiligheid het.

Die Stad bied 'n beloning van R5 000 aan vir enigeen met bruikbare inligting wat kan lei tot die inhegtenisneming van persone wat Stadseiendom steel.

Om 'n naamlose wenk te gee, bel die Stad se openbare noodkontaksentrum by 112 vanaf 'n selfoon (tolvry), 107 vanaf 'n landlyn, of 021 480 7700.

Die Stad bestuur tans die oprigting van meer as 2 000 bekostigbare behuisingsgeleenthede in en naby stadskerne oor die hele metro.

KHAWUNDIBALISELE

Amagcisa engingqi kunye namalungu oluntu bapeyinte umsebenzi wobugcisa obonisa umba wamanqanaba olwandle anyukayo kwisakhiwo sonyanzeilso lomthetho seBhithsi yaseFish Hoek.

ISicwangciso seSixeko sokuziQhelanisa noTshintsho lweMozulu sibone amanqanaba anyukayo olwandle kunye nawesiphango njengemingcipheko enokuba khona kumacandelo onxweme lwama-300km lwaseKapa, kodwa bambalwa abantu baseKapa abayiqondayo le mingcipheko.

USodolophu weSigqeba uDan Plato kunye noAlderman JP Smith, ilungu lekomiti kasodolophu elinoxanduva lokhuselo nokhuseleko, basanda kuzimanya kutsha nje nooNogada bobuMelwane beMpuma yeWyn-

berg begade ebusuku.

Izibane zesitalato ezixabisa ama-R600 000 zebiwe eStrandfontein Road, eMitchells Plain. Zingaphezulu kwe-100 izibane zesitalato ezonakalisiweyo okanye zebiwa kule ndlela iyodwa, oko okuxabise iSixeko i-R4,6 yezigidi oko kusiba neempembelelo ezinkulu kukhuseleko lwabasebenzisi beendlela.

ISixeko sithembisa umvuzo wama-R5 000 kuye nabani na onika ulwazi oluza kukhokelela ekubanjweni kwakhe nabani oweba ipropati yeSixeko.

Unokuxela ungalixeli igama lakho oko ukwenza ngeziko leminxeba lengxakeko kuluntu leSixeko ku-112 kwinombolo yeselula (engahlawulelwayo), 107 kumxeba wasendlini, okanye ngenye indlela ku-021 480 7700.

CITY OF CAPE TOWN AND AREA SOUTH CONTACT NUMBERS

**Accounts and general enquiries**  
Tel ..... 0860 103 089 (option 1)  
Fax ..... 0860 103 090  
E-mail ..... [accounts@capetown.gov.za](mailto:accounts@capetown.gov.za)  
..... [contact.us@capetown.gov.za](mailto:contact.us@capetown.gov.za)

**Alcohol and drug helpline (24/7)**  
Tel ..... 0800 HELP 4 U (0800 435 748)

**Anti-corruption & fraud hotline**  
Tel (anonymous, toll-free) .. 0800 323 130

**Cable theft**  
All-hours tel ..... 0800 222 771

**Public transport (toll-free)**  
Information centre ..... 0800 656 463  
Dial-a-Ride ..... 0800 600 895

**Drought and water**  
[www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater)  
**Report and track faults**  
[www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)  
**e-Services**  
[www.capetown.gov.za/eServices](http://www.capetown.gov.za/eServices)  
**Contact the City**  
[www.capetown.gov.za/contacts](http://www.capetown.gov.za/contacts)  
**Budget**  
[www.capetown.gov.za/budget](http://www.capetown.gov.za/budget)  
**Tariffs**  
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**Policies and by-laws**  
[www.capetown.gov.za/policies](http://www.capetown.gov.za/policies)  
**Council matters**  
[www.capetown.gov.za/council](http://www.capetown.gov.za/council)

**AREA SOUTH CONTACT DETAILS**  
Director: Urban Management  
**Alesia Bosman**  
Tel ..... 021 444 8696  
Administrative building, cnr Melkbos and Merrydale Road, Lentegeur

**Subcouncil 12**  
Tel ..... 021 360 1351

Find a programme, apply for a service, access online applications and more at City Connect at [www.capetown.gov.za](http://www.capetown.gov.za)

Administrative building, cnr Melkbos and Merrydale Road, Lentegeur

**Subcouncil 13**  
Tel ..... 021 444 5366  
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu

**Subcouncil 18**  
Tel ..... 021 444 8788

FOR EMERGENCIES CALL  
**021 480 7700**  
FROM ANY PHONE OR  
**107 FROM A LANDLINE**

Cnr Buck Road and 6th Avenue, Lotus River

**Subcouncil 19**  
Tel ..... 021 444 9461/784 2000  
Municipal offices, Central Circle (off Recreation Road), Fish Hoek

**Subcouncil 20**  
Tel ..... 021 444 8112  
Alphen Centre, Constantia Main Road, Constantia

**Subcouncil 23**  
Tel ..... 021 444 8722  
Administrative building, cnr Melkbos and Merrydale Road, Lentegeur